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Working Bodies: Interactive Service Employment and Workplace Identities (Studies in Urban and Social Change)

Linda McDowell

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Linda McDowell : Working Bodies: Interactive Service Employment and Workplace Identities (Studies in Urban and Social Change) before purchasing it in order to gauge whether or not it would be worth my time, and all praised Working Bodies: Interactive Service Employment and Workplace Identities (Studies in Urban and Social Change):

Through a series of case studies of low-status interactive and embodied servicing work, Working Bodies examines the theoretical and empirical nature of the shift to embodied work in service-dominated economies. Defines 'body work' to include the work by service sector employees on their own bodies and on the bodies of others. Sets UK case studies in the context of global patterns of economic change. Explores the consequences of growing polarization in the service sector. Draws on geography, sociology, anthropology, labour market studies, and feminist scholarship.