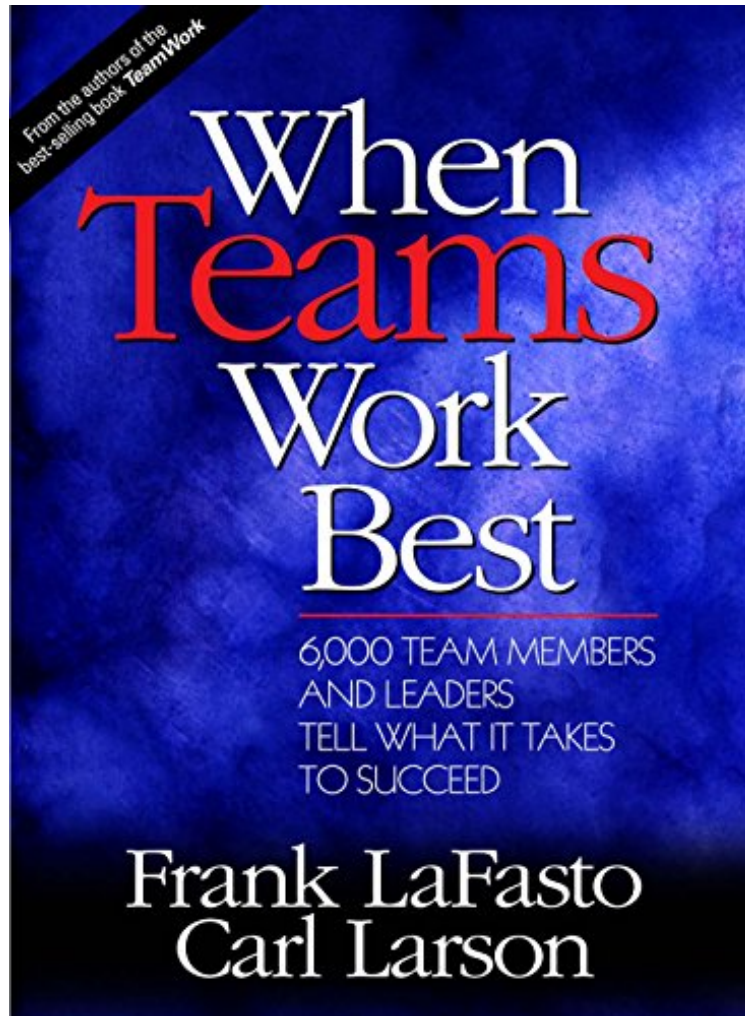


When Teams Work Best: 6,000 Team Members and Leaders Tell What it Takes to Succeed

Frank M. J. LaFasto, Carl Larson
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What makes some teams achieve extraordinary outcomes, while other fall disappointingly short of the mark? Frank LaFasto and Carl Larson have systematically explored that question for more than 20 years. In 1989, they published the best-selling book *TeamWork; What Must Go Right/What Can Go Wrong*, which reported the results of an in-depth study of some of the most successful teams in recent history and identified the eight characteristics of high performance teams. When *Teams Work Best* advances this groundbreaking research by probing more deeply inside the workings of hundreds of teams—some effective and some faltering. For over a decade, the authors collected and analyzed responses from more than 6,000 team members and leaders across a variety of industries, in both public and private sectors, to find out exactly what conditions help or hinder teams in achieving their goals. The voices of these team members—often eloquent, always enlightening—are heard through the quotations that appear throughout the book.

"..... This book makes collaboration a vivid and workable concept." "....."nbsp; -- ALLAN R. COHEN"..... Duke Hospital has benefited from the ideas LaFasto and Larson present in this book and is a better organization because of it." "nbsp; -- MICHAEL D. ISRAEL" This book makes collaboration a vivid and workable concept." "nbsp;" Duke Hospital has benefited from the ideas LaFasto and Larson present in this book and is a better organization because of it." "nbsp;" highly readable. . .convincing. . .a must for academic collections and required reading for professionals seeking to maximize human performance and team productivity." "nbsp;" When *Teams Work Best* provides solid practical advice and tools for improving the effectiveness of all teams???. CEO??'s take note, this one??'s blunt, useful, and refreshing." "nbsp;" LaFasto and Larson offer a tour de force on what makes teams successful. Building on sound theory and relying on extensive research, they offer specific, practical tools that will deliver team value. Team members, business leaders, and organization consultants should not only read, but use this work." "nbsp;" Too often, books on teamwork emphasize either applications over theory or theory over application; LaFasto and Larson have effectively combined a fine balance of the two that effectively details both the ???why??? and the ???how to?????. An excellent resource for graduate and advanced undergraduate coursework in team development." "nbsp;"The authors have produced an eminently practical guide to success in collaborative teamwork. When *Teams Work Best: 6000 Team Members and Leaders Tell What it Takes to Succeed* by Frank LaFasto and Carl Larson is a practical, ???user friendly??? guide to the harnessing power of cooperation and teamwork for increased productivity and effectiveness. Individual chapters address what makes a good team member, what makes a good leader, problem solving methodologies, and how to best promote confidence and trust. When *Teams Work Best* is very highly recommended for anyone charged with the corporate responsibility for cultivating business group work skills!The authors have produced an eminently practical guide to success in collaborative teamwork."highly readable. . .convincing. . .a must for academic collections and required reading for professionals seeking to maximize human performance and team productivity." -- J.B. Kashner"LaFasto and Larson offer a tour de force on what makes teams successful. Building on sound theory and relying on extensive research, they offer specific, practical tools that will deliver team value. 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It's a difficult task however, and "When Teams Work Best" provides an

unusually in-depth perspective into why. Based on over 6,000 interviews "When Teams Work Best" provides a rare view of the dynamics at work within organizations and among team members, and provides solid practical advice and tools for improving the effectiveness of all teams. CEO's take note, this one's blunt, useful, and refreshing." Randy Harward, Quality Director, Patagonia, Inc.