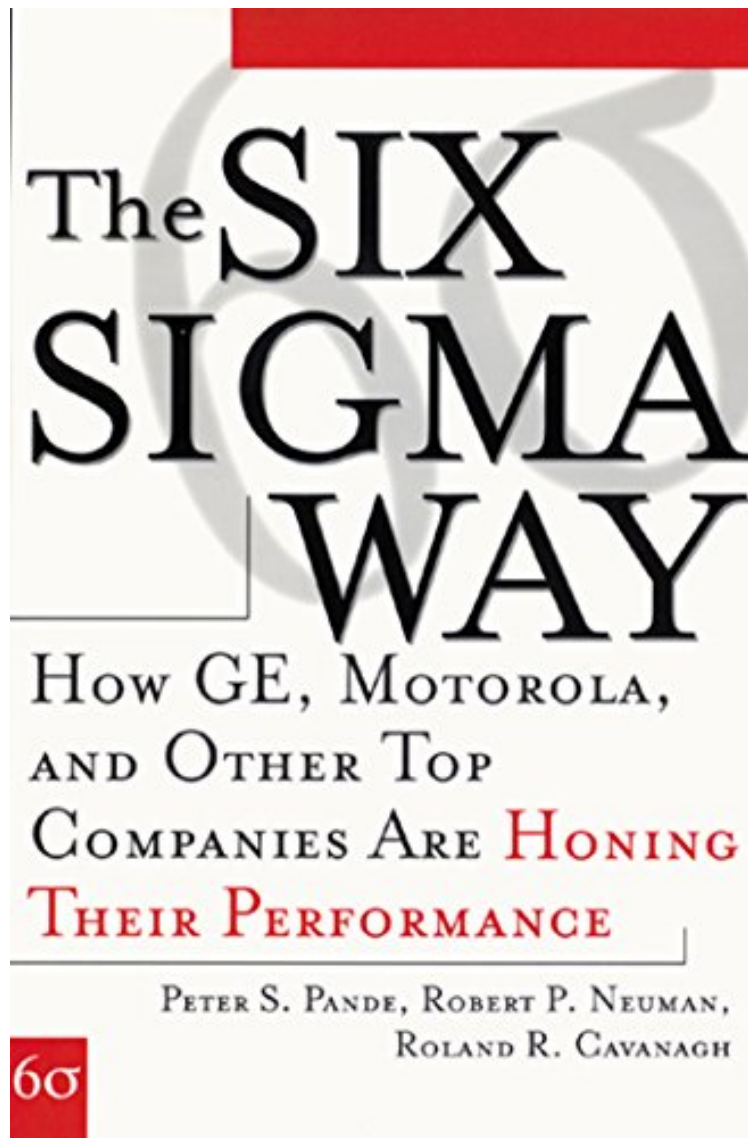


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The Six Sigma Way: How GE, Motorola, and Other Top Companies are Honing Their Performance

Peter S. Pande, Robert P. Neuman, Roland R. Cavanagh
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