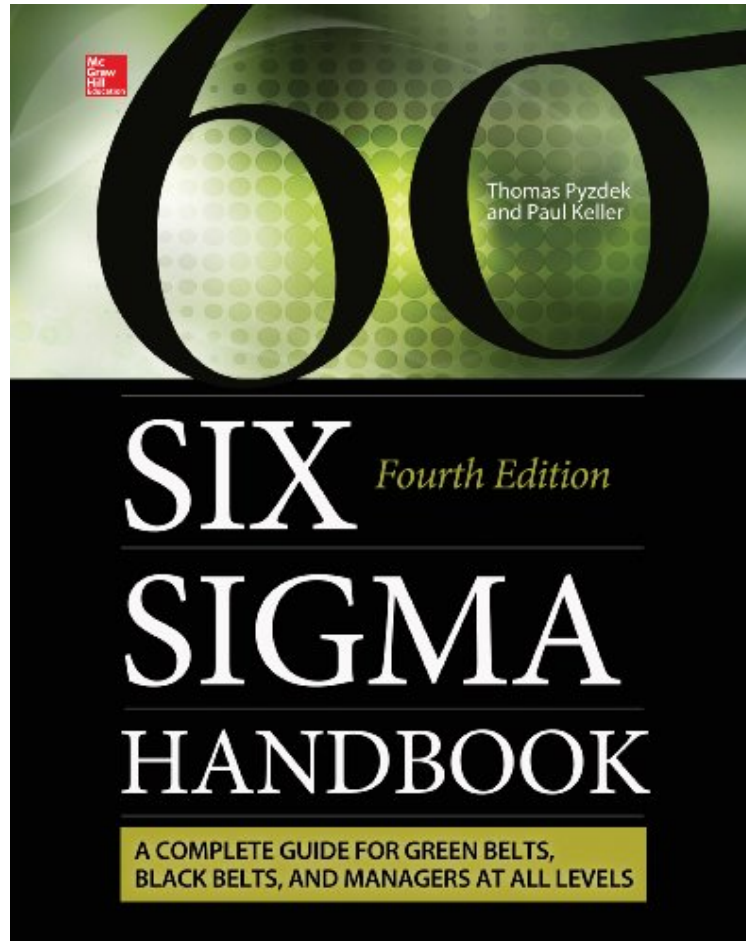


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## The Six Sigma Handbook, Fourth Edition (Mechanical Engineering)

*Thomas Pyzdek, Paul A. Keller*

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About the Author Thomas Pyzdek holds more than 50 copyrights including The Six Sigma Handbook, The Quality Engineering Handbook and The Handbook of Quality Management. His works are used by thousands of universities and organizations around the world to teach process excellence. He offers online training and certification in Six Sigma, Lean and Lean Six Sigma. Pyzdek has provided training and consulting to employers and clients in all industries since 1967. He provides consulting guidance from the executive suite to "Belts" working in the trenches. Pyzdek is a Fellow of ASQ and recipient of the ASQ Edward's Medal and the Simon Collier Quality Award, both for outstanding contributions to the field of quality management, and the ASQ E.L. Grant Medal for outstanding contributions to Quality Education. Pyzdek serves on numerous editorial boards, including The Quality Management Journal, Quality Engineering, and International Journal of Six Sigma and Competitive Advantage. Paul Keller is President of Quality America, Inc., where he works with clients to successfully implement quality improvement concepts and techniques across a full spectrum of manufacturing and service sectors. His online courses and training materials are available through select colleges and universities worldwide, as well as through Quality America's website. In addition to a number of published articles in quality improvement, Keller has authored Six Sigma Demystified (McGraw-Hill, 2005) and Statistical Process Control Demystified (McGraw-Hill, 2011), and co-authored (with Pyzdek) The Handbook for Quality Management, Second Edition (McGraw-Hill, 2011) and the third and fourth editions of The Six Sigma Handbook.