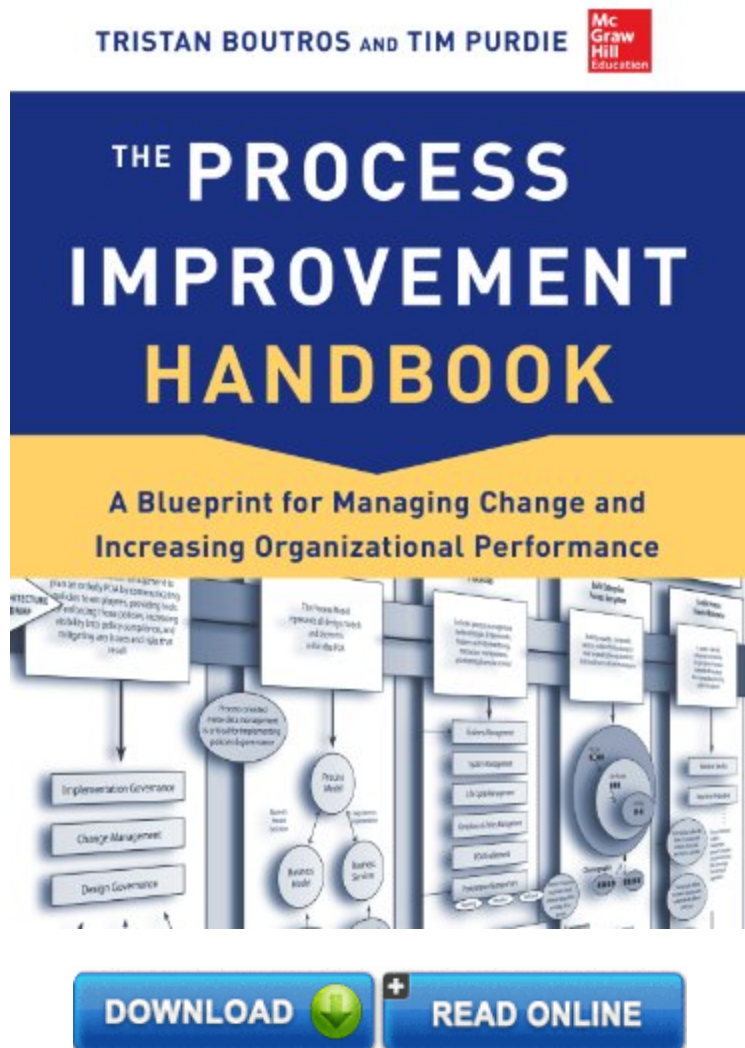


(Download) The Process Improvement Handbook: A Blueprint for Managing Change and Increasing Organizational Performance

# The Process Improvement Handbook: A Blueprint for Managing Change and Increasing Organizational Performance

Tristan Boutros, Tim Purdie

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**Tristan Boutros, Tim Purdie : The Process Improvement Handbook: A Blueprint for Managing Change and Increasing Organizational Performance** before purchasing it in order to gage whether or not it would be worth my time, and all praised The Process Improvement Handbook: A Blueprint for Managing Change and Increasing Organizational Performance:

8 of 9 people found the following review helpful. Must read for business process management professionals!By Hunain MahmoodThe inability to adapt to change is a problem faced by many organizations today. The Process Improvement Handbook is a great read for anyone looking for insight into a unique way to improve business performance and manage change. The authors really provide a complete solution for managing any complex "process

eco-system"; as in any organization that wishes to operate as a unit. Additionally, the Process-Oriented Architecture (POA) provides an exceptional framework for bridging the gap that exists between most business IT teams today. This is definitely a must read for every business process management professional. 0 of 0 people found the following review helpful. Five Stars By Jeff Excellent handbook on process improvement. Will definitely reference throughout my career 2 of 2 people found the following review helpful. A solid compendium By James Excellent breadth of process improvement methods and tools. Do not expect significant depth or explanation on each method or tool. Regardless, the templates are very useful!

The Definitive Guide to Process Improvement Operational Excellence. This complete body of knowledge for process improvement professionals provides an easy-to-understand foundation for process maturity capability in any company. Gold Medal Winner of the 2015 Axiom Book Award for best business theory book! The Process Improvement Handbook: A Blueprint for Managing Change and Increasing Organizational Performance introduces an all-encompassing body of knowledge for anyone looking to improve their operating environment. It presents a practical way to build and improve processes, and can assist professionals whether they are learning the basics of Process Improvement, planning their first improvement project, or evangelizing process oriented thinking throughout their organization. All of the concepts explained in this book encapsulate everything needed to enable process excellence from start to finish, saving time, conserving resources, and accomplishing more in a competitive timeframe. These practical insights will make you more effective in any Process Improvement role: from contributor, stakeholder, executive, team member, department, business division, supplier, and customer. Highlights include: A comprehensive framework that outlines the methods, tools, and competencies used to create sustainable Process Improvement efforts An industry-leading architecture approach for building organizational processes - Process-Oriented Architecture (POA) Demonstrating the importance of end-to-end process improvement, and the pitfalls of individual and isolated improvement methods Capitalizing on practical agility principles to deliver faster results Sample learning materials such as instructions for getting started, practical guides, real-world case studies, and templates available in the book and on an affiliated website A self-sufficient reference guide that all employees can easily use or self-train with A common vocabulary within the Process Improvement profession for discussing, writing, and applying Process Improvement concepts A robust tool for educating or training organizations and professionals Includes a Foreword from Dr. H. James Harrington, prolific author of over 35 Process Improvement books and winner of numerous quality awards including ASQ's Distinguished Service Medal.

"I believe that this is a book that will end up with many yellow highlights in almost every chapter. You are wise to buy this book; you'll be even wiser if you apply its contents to the way your organization functions." --H. James Harrington, Ph.D., prolific author of over 35 Process Improvement books, CEO Harrington Institute