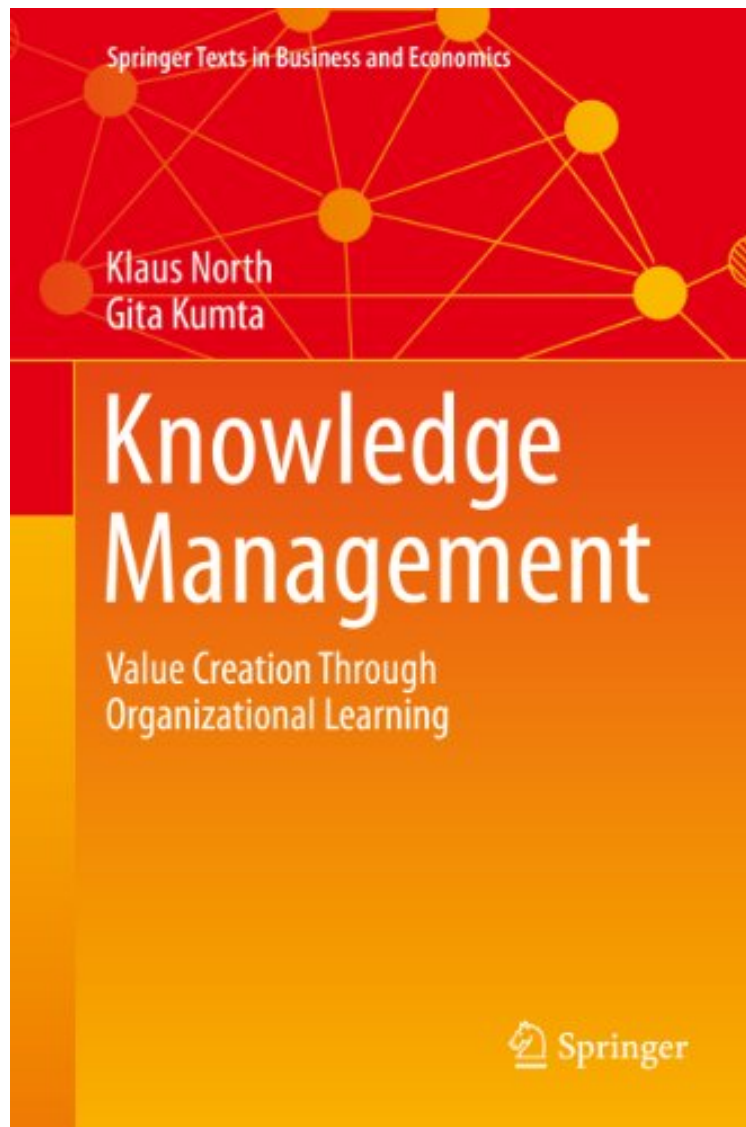


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Klaus North, Gita Kumta

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About the Author Dr. Klaus North is Professor of International Management at Wiesbaden Business School, Germany. His current research covers knowledge and innovation management, particularly knowledge sharing within and between enterprises in an international context. He was founding president of the German Knowledge Management Association and was scientific director of the German Knowledge Management Award. He frequently consults with major firms, governments and international organizations and teaches regularly in business programmes internationally. Dr. Gita A. Kumta is Information Systems faculty at the School of Business Management, SVKM's Narsee Monjee Institute of Management Studies (Deemed-to-be-University), Mumbai, India and specializes in Enterprise Systems and Knowledge Management and is a recognised Research Guide. She holds a Masters Degree in Statistics from the Indian Statistical Institute, Calcutta and a Doctorate in Management Studies from the University of Mumbai. Dr. Kumta has around 30 years experience in industry predominantly in the area of business analysis and consultancy in financial systems. She actively participates and contributes papers at conferences on Knowledge Management, Enterprise Solutions and E-Governance.