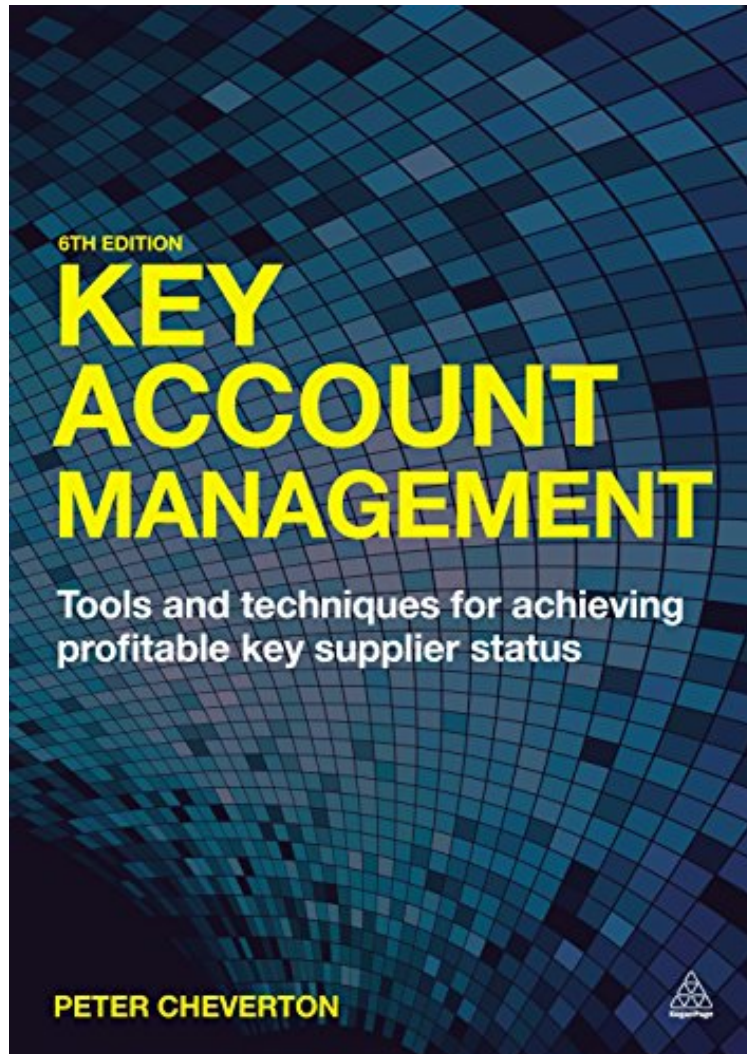


Key Account Management: Tools and Techniques for Achieving Profitable Key Supplier Status

Peter Cheverton

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