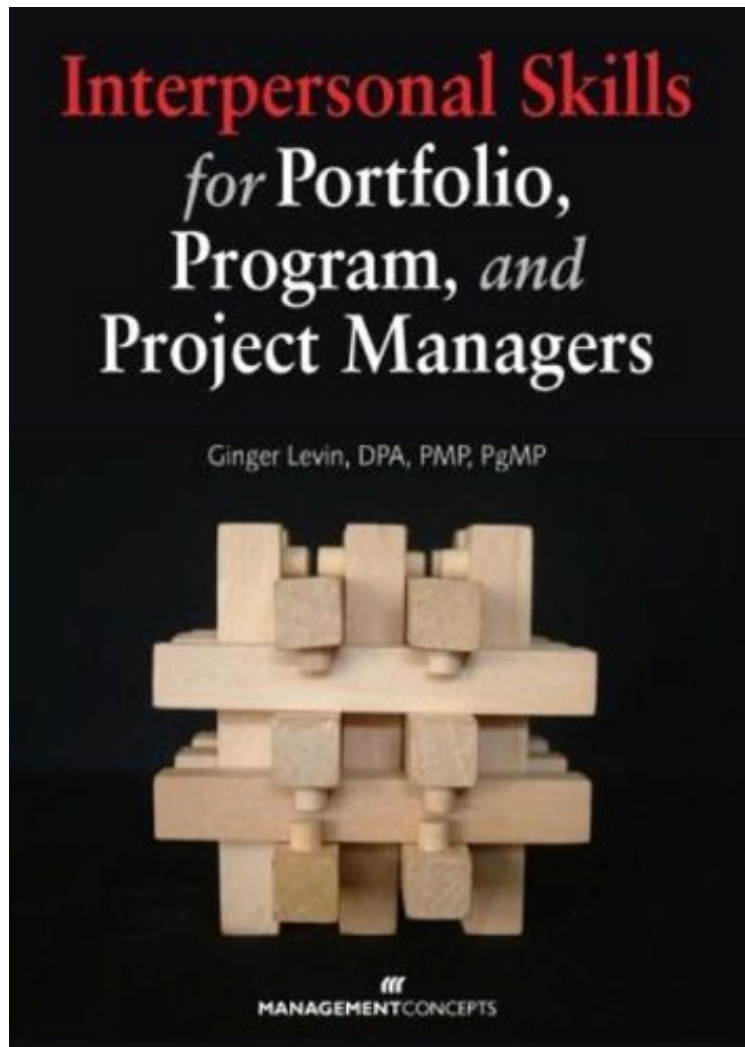


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Interpersonal Skills for Portfolio, Program, and Project Managers

Ginger Levin

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Improve your interpersonal skills to achieve greater management success! Any formula for management success must include a high level of interpersonal skills. The growing complexity of portfolios, programs, and projects, as well as the increasing number and geographic dispersion of stakeholders, makes a manager's interpersonal skills critical. The frequency and variety of interpersonal interactions and the pressure to execute portfolios, programs, and projects successfully while ensuring customer satisfaction have never been greater. *Interpersonal Skills for Portfolio, Program, and Project Managers* offers practical and proven tools and methods you can use to develop your interpersonal skills and meet the challenges of today's competitive professional environment.

About the Author Ginger Levin, DPA, is a senior consultant and educator in portfolio management, program management, the project management office, metrics, and maturity assessments. She is an adjunct professor for the University of Wisconsin-Platteville, the SKEMA University in Lille, France, and the RMIT University in Melbourne, Australia, and has consulted with major corporations and various government agencies in the United States and abroad. Dr. Levin received her doctorate in information systems technology and public administration from The George Washington University, receiving the Outstanding Dissertation Award for her research on large organizations, and is certified as a PMP, PgMP, and OPM3 consultant and assessor.